

Trefethen

As we reopen our estate this summer, our top priority is the health and safety of our guests and employees. We have a legacy of outstanding hospitality at Trefethen and we have implemented numerous protocols to reduce the risk of COVID-19 transmission while ensuring that we still offer enjoyable and educational guest experiences.

To ensure the safety of our guests, we are . . .

- Emphasizing our gorgeous outdoor areas while offering indoor seating for those who request it.
- Communicating to guests that they should NOT come if they have ANY symptoms or have been in contact with a positive or suspected positive COVID individual.
- Ensuring that all tables are spaced at least 10 feet apart (beyond the required 6 feet).
- Conducting all tastings in a seated manner and without mixing groups that do not arrive together.
- Making hand sanitizer available to guests at all times.
- Offering contactless payment for all experiences and wine purchases.
- Thoroughly cleaning all tables, menus and other reusable items after every tasting.
- Requiring all guests to wear face coverings except when seated for a tasting.
- Training all employees in safe food and beverage handling as well as many new COVID-19 specific protocols.
- Requiring all customer-facing employees to wear face coverings throughout their shifts.
- Washing our hands frequently, including every time after handling any used glassware or other items.
- Checking body temperatures and assessing other potential COVID-19 symptoms for all employees on a daily basis.
- Providing paid sick time to all of our employees and instructing them to stay home if they have ANY symptoms of illness.